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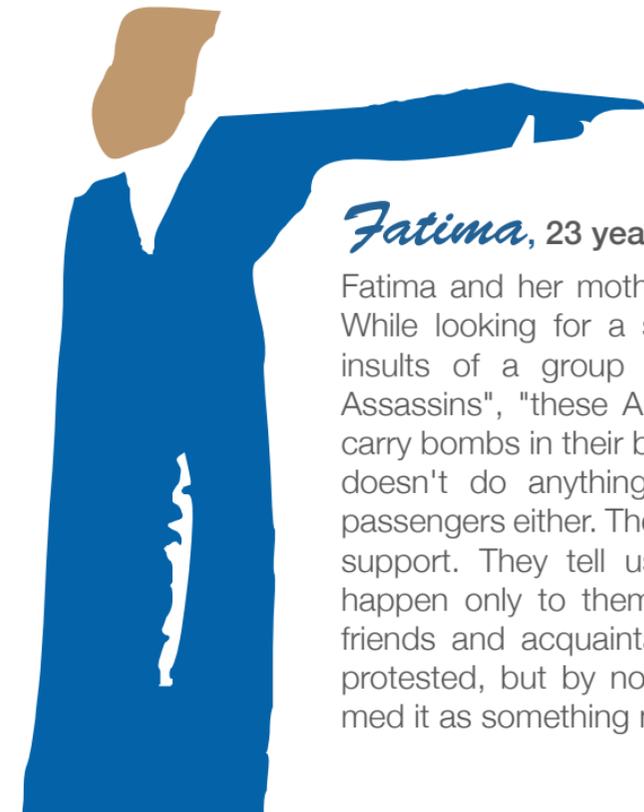
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 **Accem**

For further information: www.accem.es



 Hate crimes against ethnic and religious minorities. Violence and harassment due to your clothing or your religion.

Fatima, 23 years

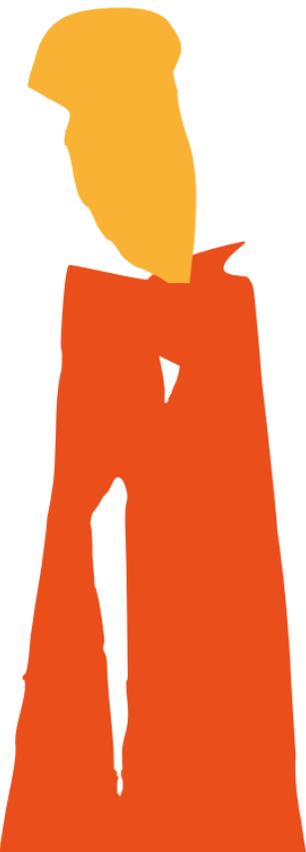
Fatima and her mother get on the bus. While looking for a seat they hear the insults of a group of boys: "Fucking Assassins", "these Arab women always carry bombs in their bag", etc. The driver doesn't do anything. The rest of the passengers either. They don't receive any support. They tell us that it does not happen only to them, but also to their friends and acquaintances. Initially they protested, but by now they have assumed it as something normal.

 Stop impunity. Racist violence must be reported.

Juan, 19 years

Juan is a young Spaniard who reserves a table in a nightclub to celebrate his birthday with his friends. When they come to the premises on the night of the celebration they are denied entry although they had made a reservation. They see how other young people are able to access normally. But Juan and his friends are gypsies. Finally, the discotheque informs them: "We don't want people like you here." They ask for explanations and they are told that the nightclub has suffered several thefts in recent months and as they are gypsies, it is preferable not to let them in.

 Antigyptism. Discrimination in access to leisure facilities.

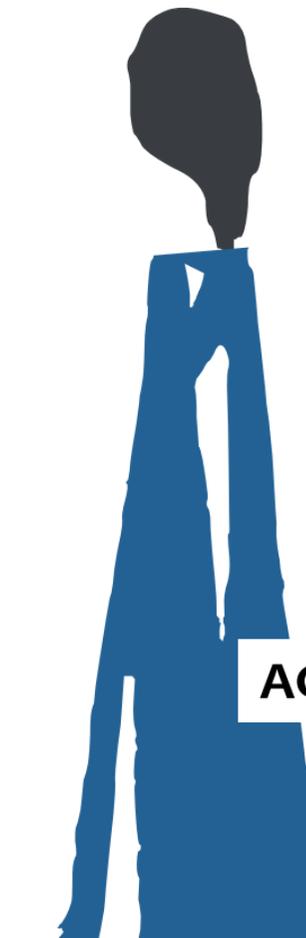


Mohammed, 14 years

A student of a public school arrives one day in class with some stickers with the following message: "Refugees Not Welcome". Mohammed, a 14-year-old Syrian refugee, shared with us the discomfort and shame he had felt, as well as other fellow refugees and migrants, as he became aware of the scope of this message of intolerance.

Sarah, 26 years

The health centre, denies Sarah, of Senegalese origin, the right to have her four-month-old daughter vaccinated as is appropriate. The denial is based on Sarah's irregular administrative situation. An incorrect information that can lead to not attend to the best interests of the child and to prevent the effective exercise of fundamental rights. A negligence that may endanger a person's health.



 **Accem**



AGAINST DISCRIMINATION

Act!

Equal rights and opportunities for all people, irrespective of their origin, gender, nationality, religion or belonging to a particular social group, is a basic principle of a democratic society.

To discriminate means to treat a person or a group of persons differently and unfavourably with respect to others, depending on some of their traits or characteristics. To discriminate means to violate the fundamental rights of the persons.

In the face of discrimination we cannot remain indifferent. It is necessary to act.

If you think you have been discriminated or if you have witnessed a discriminatory incident, please contact us. Accem can help you.

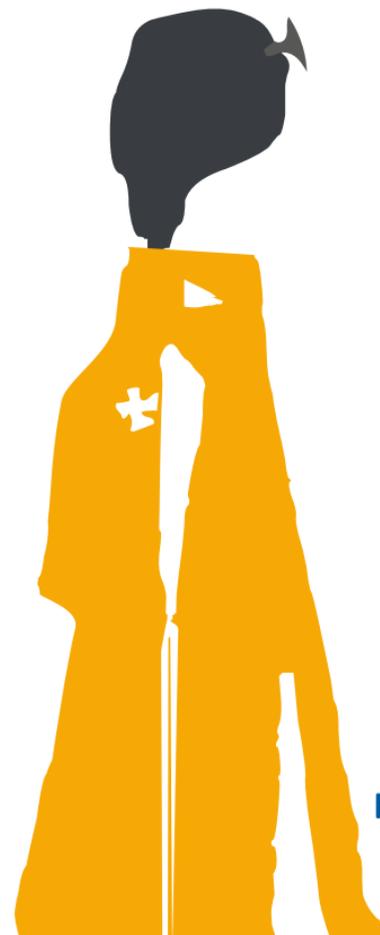


Julie, 38 years

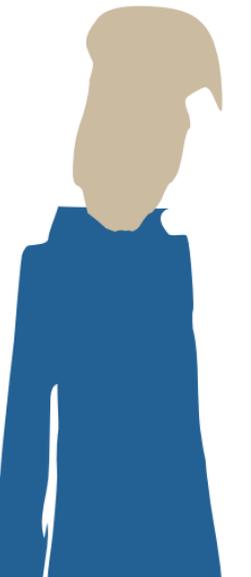
Julie came to Spain some years ago from the Ivory Coast and is currently processing Spanish nationality. When she goes to the Civil Registry Office to ask for an appointment to take the oath of Spanish citizenship, the officer gives it to her two years hence and shouts to her: "What happens to the negroes that all want the nationality! You foreigners have more rights than we do, the Spaniards!" An absolutely unacceptable treatment.

Ana, 27 years

After days receiving calls from the same number, Ana, of Peruvian origin, replies. This is a job offer, but when they detect her accent, she listens to the following comment on the other side of the phone: "She is South American" and they hang up. She calls again and complains about the insults received, initiating a discussion that ends with Ana being attended by our support services for victims of discrimination.



Discrimination in health services.



Discrimination at work. Discrimination against your accent.

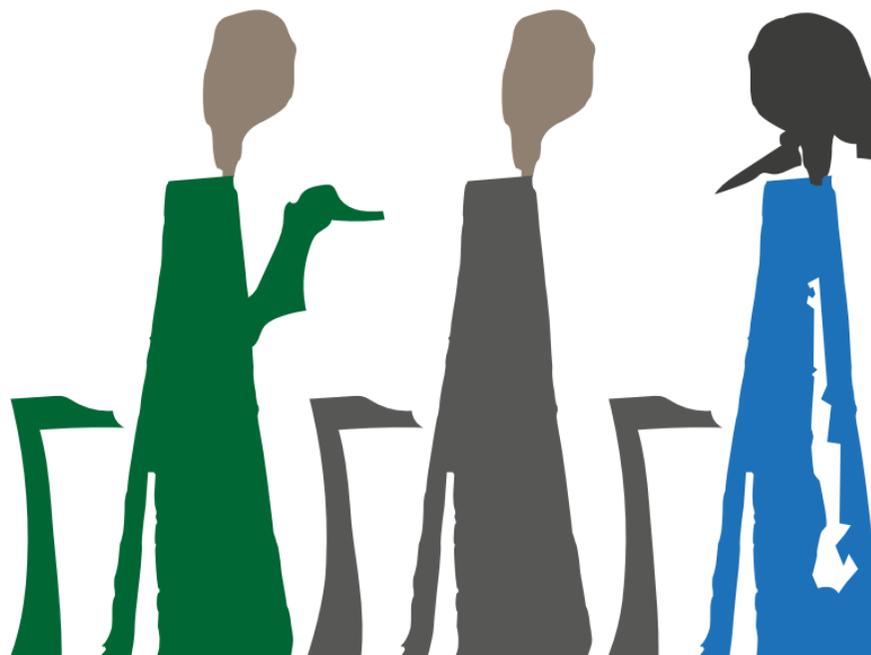
Helena, 33 years

Since she has settled in her current home, Helena, a woman of Venezuelan origin and Spanish nationality, has suffered together with her son continuous racist insults, threats and violent and intimidating acts by a neighbour. Despite her attempts to resolve the conflict peacefully and on her own, everything has been in vain and the aggressor persists in her aggressive attitude. Acts of racist nature that can be reported to the police.

Fadua, 43 years

Fadua, Moroccan with a work permit in Spain, had been working in a restaurant for eight months. They change the manager and the problems begin. Her working hours are increased, but without being adequately paid. The manager insults her and makes humiliating and derogatory remarks. Fadua informs the owner of the restaurant, but he doesn't do anything. Finally, before firing her, during an argument and in front of some clients, he threatens to beat her up.

Discrimination at school. Intolerance in the streets and on the walls.



Discrimination in public services.

All these cases were taken care of in our program of "Assistance to victims of discrimination against racial or ethnic origin". These are real cases that reflect that in our society still exists racism, xenophobia, racial or ethnic discrimination, intolerance, rejection and hatred towards those who perceive themselves as different.

The professional staff of Accem provides assistance and support for persons who have been discriminated against. We listen, we advise, we take testimony and we look for a solution, always accompanying and respecting the criterion and the decision of the person affected.

The solutions are different and adapted to each case. Sometimes a mediation is sought that results in repairing the damage caused; in other cases, legal support is provided in case that an offence or a crime is deemed to be resolved by legal means and actions are always put in place to prevent recurrence.

We must not and cannot resign ourselves to discrimination. In the face of discrimination, act!