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*Don't you think they should be treated
in the same way?*



*If you feel or believe you are being treated unfairly due
to your ethnic origin or skin colour,
we can give you advice to deal with this situation.
Because you have the right to equal treatment.*



What does this programme consist of?

It is an advisory and orientation service, funded by the Ministry of Employment and Social Security and the Asylum, Migration and Integration Fund (AMIF) that provides support and independent assistance to people discriminated against on grounds of racial or ethnic origin in every sphere: education, health, housing, employment, access to goods and services, etc.

What type of services and activities are offered?

This programme:

- Receives and investigates complaints of racial or ethnic discrimination.
- It informs victims and other concerned actors of their rights and obligations.
- It provides guidance and advice on the different options to respond to discrimination.
- It resolves discrimination cases through dialogue and mediation.
- It also develops information, training and awareness raising activities to promote equality and non-discrimination.

Racial or ethnic discrimination occurs when:

An individual is treated unfavourably, by comparison to how others, who are in a similar situation, have been treated, and the reason for this is his/her racial or ethnic origin.

If you believe you have been discriminated against, seek advice and assistance from available services for victims of discrimination.

Where can I get more information?

If you think you have been treated unfairly because of your racial or ethnic origin, if you would like to make an inquiry or wish to report an incident or case, please do not hesitate to contact us.

